



November 2012

Dear Customer,

Important information for Greyhound bag customers

1. Greyhound Branded Recycling Bags:

We regret to advise you that it is no longer viable for Greyhound to continue distributing recycling bags to our bag customers free of charge due to the high cost of distribution and the sharp fall in the market value of recyclables

With effect from Friday 7th December 2012, special Greyhound Branded Recycling Bags will be available for purchase (in rolls of six bags) from approved retailers at an all-in price of €9 per roll. You will find a list of the approved retailers overleaf.

Please note that Greyhound can not collect recyclable waste in future unless it is presented for collection in a Greyhound Branded Recycling Bag.

2. Domestic Waste Labels (For black bag use only):

Greyhound domestic waste labels are available to buy at a cost of €10.50 for an envelope of 3 labels. Individual labels may be purchased at designated post offices at a cost of €3.50 each. These labels must only be stuck onto black plastic bags (domestic waste). Black bags presented without these labels cannot be collected.

3. Waiver Labels (For black bag use only):

Customers with waiver labels issued by Dublin City Council in 2012 may continue to use these labels until they run out, after which they should purchase Greyhound Domestic Waste Labels, as outlined above. Bags presented without either label can not be collected.

Please remember that bags may only be presented for collection on your designated collection day. For your convenience we have enclosed a 'collection day' calendar together with useful list of retailers who supply our products in your area.

Greyhound is committed to providing you with the best value waste management service in the market. We would like to take this opportunity to thank you for your custom and to assure you of our best attention at all times in the future.

Yours sincerely,
Greyhound Customer Care